



# BUSINESS APPLICATIONS



## Synoptek's Full Suite of Business Application Services

- Business Applications Consulting
- Business Technology Evaluation
- Business Applications Integration
- Business Applications Implementation and Upgrade
- Managed Application Support

## Identify, Assess, and Bridge Gaps in Your Business Application stack with Synoptek

Business applications are key to gaining a strategic competitive advantage across any industry. But as organizations grow, they need an integrated enterprise system that bridges departmental silos and increases efficiency and productivity.

Synoptek has a thorough understanding and extended experience in business applications across many [industry verticals](#). Whether you want to implement new systems, discontinue a legacy system, move your existing application to the cloud, or make the tough buy vs. build decision, we have business applications consultants that can help you at each step of the decision-making process. We use industry-standard service delivery metrics to increase transparency and accountability and enhance your capacity to prioritize and resolve issues.

Leverage Synoptek's expertise to boost the performance of your app ecosystem and the productivity of your workforce.

**225+**

PROJECTS ACROSS INDUSTRIES  
WORLDWIDE

**100%**

PROJECT IMPLEMENTATION  
SUCCESS RATE

**200+**

CERTIFIED AND SEASONED  
CONSULTANTS

**70%**

REDUCTION IN TCO THROUGH  
OUR FLEXIBLE DELIVERY MODEL



## Synoptek's Best-in-Class Solutions

### Enterprise Resource Planning (ERP)

Our Enterprise Resource Planning solutions allow you to keep pace with changing market trends, customer needs, and regulatory frameworks and emerge as winners.

### Customer Relationship Management (CRM)

We help you streamline your processes and accelerate your digital growth by successfully implementing and maintaining a Customer Relationship Management system that is ideal for your business.

## Business Applications Services Benefits

### Enhance Productivity

Optimizing and streamlining business processes help reduce manual efforts and enhance productivity.

### Reduce Cost

Integrated systems help automate and simplify technologies, eliminating the need to maintain different systems for different processes.

### Offer Better Customer Experiences

Modern technologies can provide a 360-degree view of the customer journey and aid in making decisions that align with their needs.

### E-commerce

Our professional suite of e-commerce software services can help you augment your online presence and successfully maintain it to drive fulfilling customer experiences.

### Service Management

Through our comprehensive ServiceNow Assessment, Implementation, and Support Services, we help clients maximize the true value of their ServiceNow investment.

## Delivering Excellence for our Customers

**Digital Transformation Services** Enable a Building Materials Product Manufacturer to Save Over 60% Operational Costs

Delivering annual savings of over \$350K

[Read More](#)

**RSAT Automation Testing** Helps a Steel Manufacturer to Reduce Manual Verification and Optimize ERP Solution Quality

Removed over 115 customizations with zero data issues

[Read More](#)

**Microsoft Dynamics CRM Services** Help a Middle East-based Investment Bank to Better Manage Customers and Their Portfolios via Business Process Enhancements, Customizations, and Integrations

60% Reduction in manual efforts

[Read More](#)

**Dynamics 365 for Finance and Operations Implementation and Global Rollout** Helps an Energy Utilities Company Improve Financial and Business Performance.

Improved visibility into business operations

[Read More](#)



Synoptek created a realistic and thorough plan for the upgrade and executed that plan perfectly. We had complete confidence in their ability to lead us through this transition. The move to D365 Cloud now allows us to save costs associated with hosting the on-premises system and focus on providing valuable solutions for our business. We look forward to continuing our partnership with Synoptek as we now leverage D365 to serve our customers more effectively.

—Vice President,  
A Windows and Home Exteriors Company



We are very pleased with Synoptek's professional services team. We finished a project in Magento – with all new service pages – and the team did a GREAT job!

—CEO,  
An E-Commerce Company

## Schedule a Consultation with our Business Application Experts

2023/2024  
**INNERCIRCLE**  
for Microsoft Business Applications

Winner  
**Microsoft Partner**  
2022 MSUS Partner of the Year  
Nonprofit Award  


Gold  
**Microsoft Partner** | **Azure Expert MSP**  


 **Microsoft**  
Managed Partner

 **Google Cloud**  
Partner

 partner network  
**Advanced Consulting Partner**

 **Microsoft**  
Tier-1 Cloud Solutions Provider

Synoptek delivers accelerated business results through advisory led transformative systems integration and managed services. We partner with organizations worldwide to help them navigate the ever-changing business and technology landscape, build solid foundations for their business, and achieve their business goals.